



Student Satisfaction Survey on Educational Agents

To assist **AUIPT Group** with monitoring the performance of educational agents, we would be grateful if you could please complete this form and provide feedback on your education agent.

| AGENT DETAILS | | | |
|--|---|--|---|
| Company Name: | | | |
| Education Agent Name: | | | |
| Country of Residence: | | | |
| YOUR FEEDBACK | | | |
| Date: | | | |
| Student Name: | | | |
| Qualification enrolled in: | | | |
| HOW DID YOU FIND THE EDUCATION AGENT? | | | |
| <input type="checkbox"/> Agent Advertisement | <input type="checkbox"/> Family/Friend recommendation | <input type="checkbox"/> Education exhibition | <input type="checkbox"/> Other Please specify: |
| Did your education agent charge you a service fee? | Yes <input type="checkbox"/> If yes, how much: | No <input type="checkbox"/> | |
| Did your education agent recommend the right course? | Yes <input type="checkbox"/> | No <input type="checkbox"/> | |
| Were you satisfied with the support services offered by your education agent? | Yes <input type="checkbox"/> | No <input type="checkbox"/> | |
| Would you recommend your education agents services to others? | Yes <input type="checkbox"/> | No <input type="checkbox"/> If no, why not? | |
| How would you rate the services provided by the education agent? (Please indicate a score from 1 – 10 (with 10 being excellent and 1 being below average)). | | | |
| Are there any further comments you'd like to add: | | | |
| FOR OFFICE USE ONLY | | | |
| Reference check format | | | |
| <input type="checkbox"/> Telephone reference check | <input type="checkbox"/> Form Submission | <input type="checkbox"/> Email reference check | |
| Approved: | <input type="checkbox"/> YES | <input type="checkbox"/> NO | |
| Further comments: | | | |
| | | | |
| Name: | Position: | Signature: | Date: |
| | | | |